

## **Recurring Message Terms and Conditions**

Effective Date: January 1, 2023

By opting in to receive SMS messages from Richardson General and Cosmetic Dentistry (“we,” “us,” “our”), you agree to these Terms and Conditions (Terms).

### **SMS Messaging Service**

By providing your phone number, you consent to receive SMS text messages from Richardson General and Cosmetic Dentistry for appointment reminders, marketing messages, and general two-way communication about dental services provided by our office. Message and Data Rates may apply.

### **Message Frequency**

You will receive multiple messages from us unless you opt out. While message frequency may vary, you can expect up to 4 messages per month. Richardson General and Cosmetic Dentistry reserves the right to alter message frequency at any time. Richardson General and Cosmetic Dentistry and mobile carriers are not liable for delays or undelivered messages.

### **Message and Data Rates**

Message and data rates may apply according to your mobile carrier’s terms and conditions.

### **Privacy Policy**

Your information will be handled in accordance with our Privacy Policy. For more information, please visit: [www.richardsongcd.com](http://www.richardsongcd.com)

### **Cancellation/Opt-Out Instructions**

You can opt out of receiving SMS messages at any time by replying STOP to any message. After you opt out, you will receive one additional message confirming that your request has been processed.

### **Help/Customer Support**

Text the word HELP for support. You may also contact us directly at [smile@rcdtx.com](mailto:smile@rcdtx.com) or call us at 972-690-6653.

### **Liability**

We are not responsible for any charges, errors, or delays in SMS delivery or undelivered messages caused by your mobile carrier or third-party service providers.